# **Randwick City Football Club**

# **Registration Fee Refund Policy**



# **April 2022**

### 1. Background:

In accordance with PlayFootball registration conditions, players are notified at point of registration that registration fees are generally not refundable unless the club is unable to provide a football season. However, Randwick City Football Club (RCFC) recognises that each year, players register in good faith and are then unable to start or participate in many games for personal reasons and also due to serious injury. RCFC would like to be able to provide financial assistance to those impacted and so may provide full or partial refunds at our discretion, with deductions for fees already incurred, administrative costs and to the degree that there is funding available to do so.

#### 2. Fee Structure:

- 2.1 A player's total registration fee is made up of a number of components. These being:
  - i. Football Australia (FA) National Registration Fee (NRF);
  - ii. Football NSW (FNSW) Capitation, including Insurance;
  - iii. Eastern Suburbs Football Association (ESFA) Fee; and
  - iv. Club Fee
- 2.2 RCFC has no control over the amount set as the FA NRF, FNSW Capitation or the Association fee.
- 2.3 In 2022, total registration fees were set at \$495 for RCFC players and \$550 for prems men's team
- 2.4 The FA NRF and FNSW Capitation once paid is non-refundable to the player upon a deregistration. (Refer to the Terms & Conditions in Play Football when registering to play.)

### 3. RCFC Policy:

- 3.1 When an individual seeks to deregister from the current football season and the club elects to provide a refund, any refund only relates to the ESFA and Club portion of a player's registration fee.
- 3.2 The only instance where a full refund is to be applied is when the player is activated but not engaged in any sanctioned football activity i.e. there is no liability for the club to make any payment for the player

ESFA will refund

100% before 1st game

50% before 2<sup>nd</sup> game

No other FA fees will be refunded

- 3.3 Where a player sustains a season ending injury during pre-season training or a preseason trial game, a 75% refund will be provided by the club on the fees that have been paid to the club
- 3.4 Where a player sustains an injury that will prevent them from playing six or less games, they may apply for a partial refund
- 3.5 Where a player finds themselves in personal circumstances that will prevent them from playing six games or less, they may apply for a partial refund

# 4. Process for Refund Application

- 4.1 Players that wish to apply for a refund under sections 3.3, 3.4 and 3.5 of this policy will send an email to the President and Secretary and should detail the nature of their request
- 4.2 All requests will be acknowledged within 7 days of submission and notified that their application will be considered when the Committee is confident of its financial situation for the year

- 4.3 All requests will be tabled at the November Committee meeting for consideration and finalisation
- 4.4 All applicants will be notified of the outcome of their request within one week of the Committee meeting
- 4.5 Where applicable a bank transfer will be made to the applicant's bank account

## 5. Trialling and Returning Players pre-season

- 5.1 Clear written communication will be provided to all players to inform them that they are not covered under the club (FA) insurance policy unless they are fully financial players and their registration has been activated in Playfootball.
- 5.2 All new trialling players must provide emergency details to the club before any training sessions

### **6. Exceptions to the Policy**

6.1 In exceptional circumstances that are beyond the control of RCFC, the Committee reserves the right to alter the policy for that specific year and provide refunds in a manner that is most fair and equitable, as determined by the Committee.